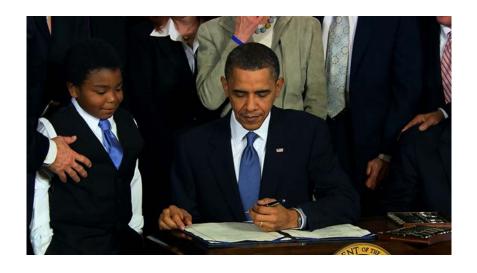
The New Health Law & You



The Affordable Care Act and DC Health Link General Presentation

Goals of the New Health Law

- Protect consumers against unfair insurance industry practices
- Give consumers more insurance options
- Give small business owners more clout



March 23, 2010



New Rights

Insurance companies can no longer:

- Deny coverage based on pre-existing conditions
- Charge women of child-bearing age higher premiums
- Place annual or lifetime caps on coverage
- Charge higher premiums to small businesses based on their industry (i.e., construction)



New Benefits

All insurance policies must cover:

- Doctor visits
- Hospital stays
- Emergency room care
- Maternity and newborn care
- Prescription drugs
- Lab tests
- Preventive tests and services

- Rehabilitative and habilitative services and devices
- Mental health care
- Substance use disorder services
- Dental and vision care for children



New Responsibilities

For individuals and families:

- Most people have to have health insurance or pay a penalty
 - Either \$95 per adult or 1% of income in 2014, whichever is higher
 - Higher amounts every year Financial help will be available to people with low and moderate incomes
- Those who cannot afford insurance even with extra help can apply for an exemption from the penalty



Help Paying for Insurance

Many residents, without other coverage options, will be eligible for help paying premiums:

- Individuals with income up to \$45,960
- Two-person families with income up to \$62,024
- Four-person families with income up to \$94,200



Help for Small Businesses

- Tax credits are available if business has
 - Fewer than 25 full-time workers
 - Average wages of \$50,000 or less
- Tax credits can cover as much as
 - 50% of a for-profit employer's contribution
 - 35% of a non-profit employer's contribution



What is DC Health Link?

- <u>DCHealthLink.com</u> -- An online marketplace where individuals, families, and small businesses can shop for high-quality, affordable coverage
- A place to access help paying for health insurance or applying for Medicaid







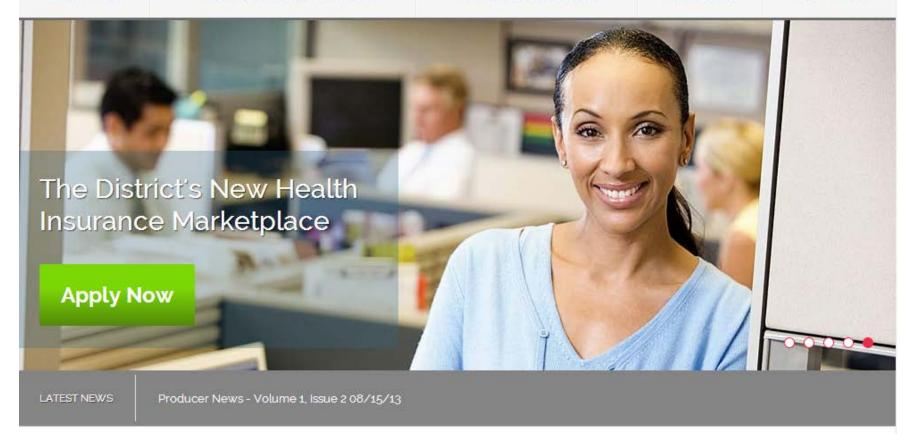
ABOUT US

INDIVIDUALS & FAMILIES

SMALL BUSINESSES

BROKERS

INSURERS





Who Can Shop for Health Insurance on DC Health Link?

Individuals and families who legally reside in the District including those who are:

- Uninsured
- Buy their own insurance today
- Work part-time and aren't eligible for coverage through their job

Small businesses with 50 or fewer full-time equivalent employees



CHOICE OF 301 PLANS

34 Individual & Family Plans from:

- 2 Aetna companies
- 2 Carefirst BlueCross BlueShield companies

Kaiser Permanente

267 Small Group Plans from:

All of the above

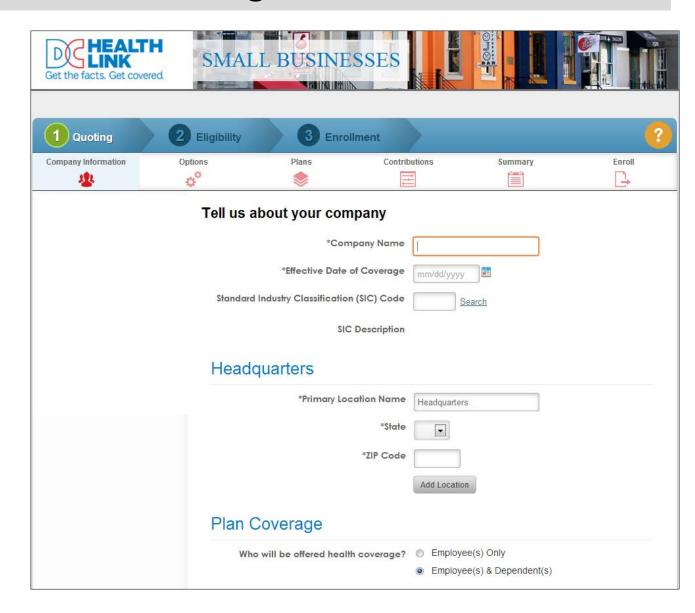
plus 2 United HealthCare companies



Step 1: Select Coverage Effective Date

Highlights:

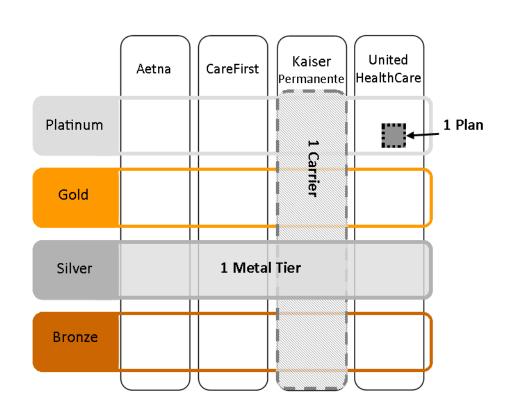
- Select coverage effective date (shop for plans up to 3 months prior)
- Choose coverage for employees only or include family members
- Optional: Can offer different plans



Step 2: Select Plans

Employers will be able to choose how many plans to offer to employees:

- All Plans in 1 Metal Level
- All Plans from 1 Carrier
- 1 Plan



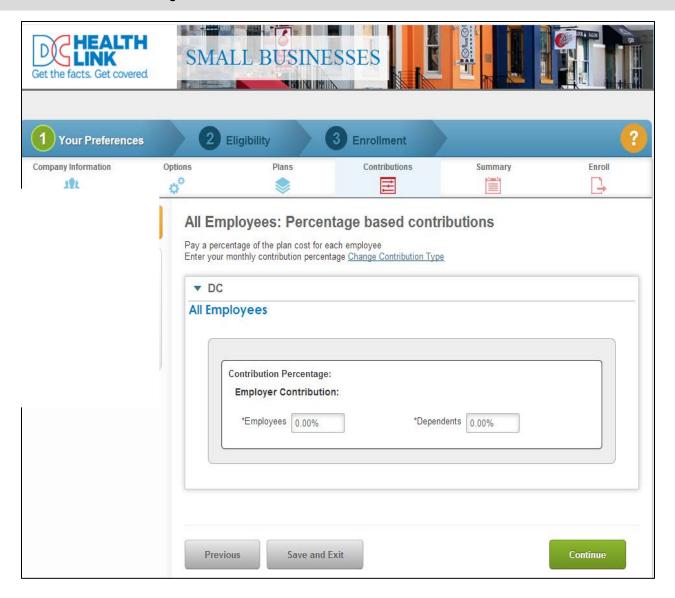
Step 2: Select Plans

Plans are categorized into "metal levels" for easier comparison

Plans will have different designs, such as deductibles, copays, and coinsurance

	Plan pays (approximately)	You pay (approximately)
Platinum	90%	10%
Gold	80%	20%
Silver	70%	30%
Bronze	60%	40%
	of covered health expenses	in deductibles, copays, & coinsurance

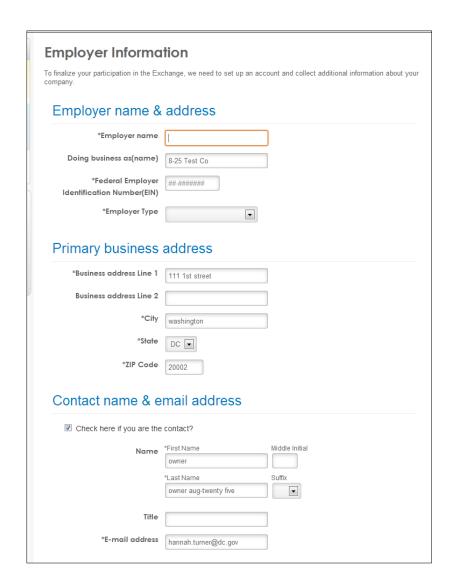
Step 3: Select Contributions



Step 4: Employer Information

Enter basic information about the employer including:

- Employer Name
- DBA Name, if applicable
- Federal EIN
- Employer Type
- Business Address
- Primary Contact Info
- Notice Preferences



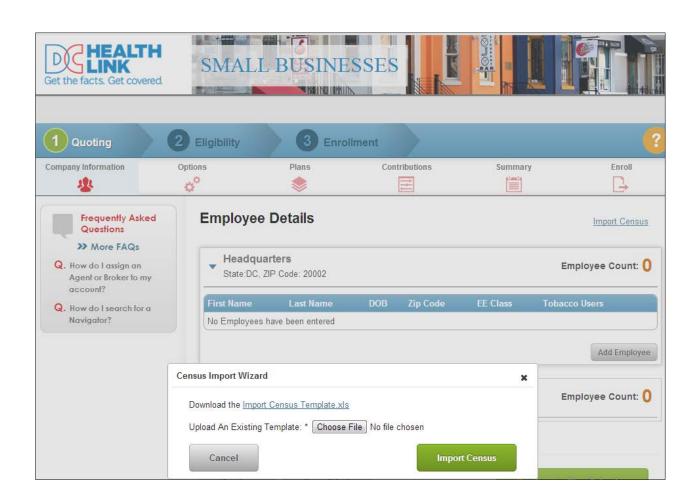
Step 5: Employee Census

Enter Employee Census

- Upload or
- Manually Add

For eligible employees:

- Name
- Date of Birth
- Date of Hire
- SSN/TIN
- Email Address
- Mailing Address
- Location (if used)



Help is Available

<u>DCHealthLink.com</u> -- DCHealthLink.com is your online enrollment portal and informational resource

Contact Center -- 1-855-532-5465 Open 8:00 a.m. until 12:00 a.m. midnight, Monday through Saturday, October 1 — March 31. After March 31, regular extended hours of 8:00 a.m. until 8:00 p.m., Monday through Saturday.

<u>In-Person Assisters</u>-- Community-based organizations that have partnered with us to be on the ground and in your community to help you learn about the law, apply and enroll

<u>Brokers</u>-- Insurance brokers are our partners and will be available to support you. DCHealthLink.com will also be able to connect you with a broker



Be Aware of Fraud, Scams and Abuse -- Red Flags --

- The salesperson who says you could go to jail for not having health insurance
- A salesperson who says the premium offer is only good for a limited time.
- Unsolicited phone calls or emails from someone trying to sell insurance, asking for your social security number or money.
- Fake websites or offers to sign you up for coverage before January 1, 2014. There is only one official website for DC Health Link, <u>www.DCHealthLink.com</u>.



DC Health Link Trained Experts

Certified DC Health Link Assisters

- Wear ID badges and have wallet ID cards
- Are on the DC Health Link Trained Experts Directory
- Completed 30+ hours of DC Health Link training
- Passed a background check

Registered Insurance Brokers

- Are on the DC Health Link Trained Experts Directory
- Completed DC health Link Training
- Licensed by the District of Columbia, Department of Insurance



Report Fraud, Scams and Abuse

Department of Insurance Securities and Banking (DISB) (Insurance Commissioner)

- Call (202) 727-8000
- Email at <u>disb@dc.gov</u>
- Visit <u>disb.dc.gov</u> to file a secure complaint online.
- Call DC Health Link at 855-532-5465 and they can help you access a DISB complaint form



Key Dates to Remember

- October 1, 2013: DC Health Link Opened
- December 12, 2013: Small businesses must have enrolled and paid the first premium for coverage to be effective January 1, 2014
- December 15, 2013: Individuals and families must have enrolled and paid the first premium coverage to be effective January 1, 2014
- January 1, 2014: First day coverage can begin
- March 31, 2014: Open Enrollment closes for individuals and families
- NOTE: Small businesses can shop any time of year



Thank you!

To learn more:

Visit us at www.dchealthlink.com

 Like us on Facebook: DC Health Benefit Exchange

Follow us on twitter @dchbx

