

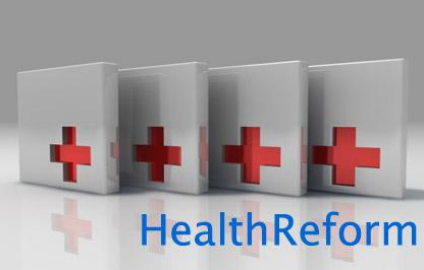
# HRIC IT Subcommittee Meeting

March 8, 2012



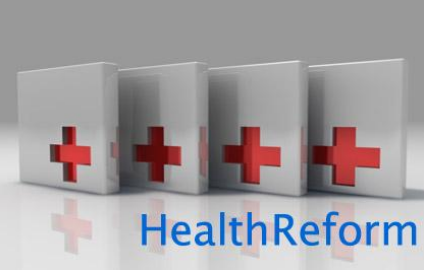
# Agenda

- HRIC & IT Subcommittee Background
- Project Overview
- Project Status & Recommendations



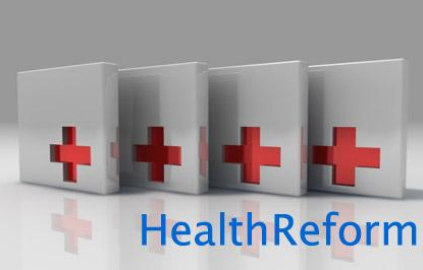
# Health Reform Implementation Committee (HRIC)

- A Mayor's Order created the HRIC to oversee the execution of the federal Patient Protection and Affordable Care Act, approved March 23, 2010, and the Health Care and Education Reconciliation Act of 2010, approved March 30, 2010. A new Mayor's Order was established May 4, 2011, to relaunch the HRIC.
- Chaired by Director of Department of Health Care Finance and co-chaired by Directors of Department of Insurance, Securities and Banking and Dr. Mohammad Akhter of the Department of Health.
- Additional committee members include Department of Human Services, the Department of Mental Health and the Department of Disability Services.

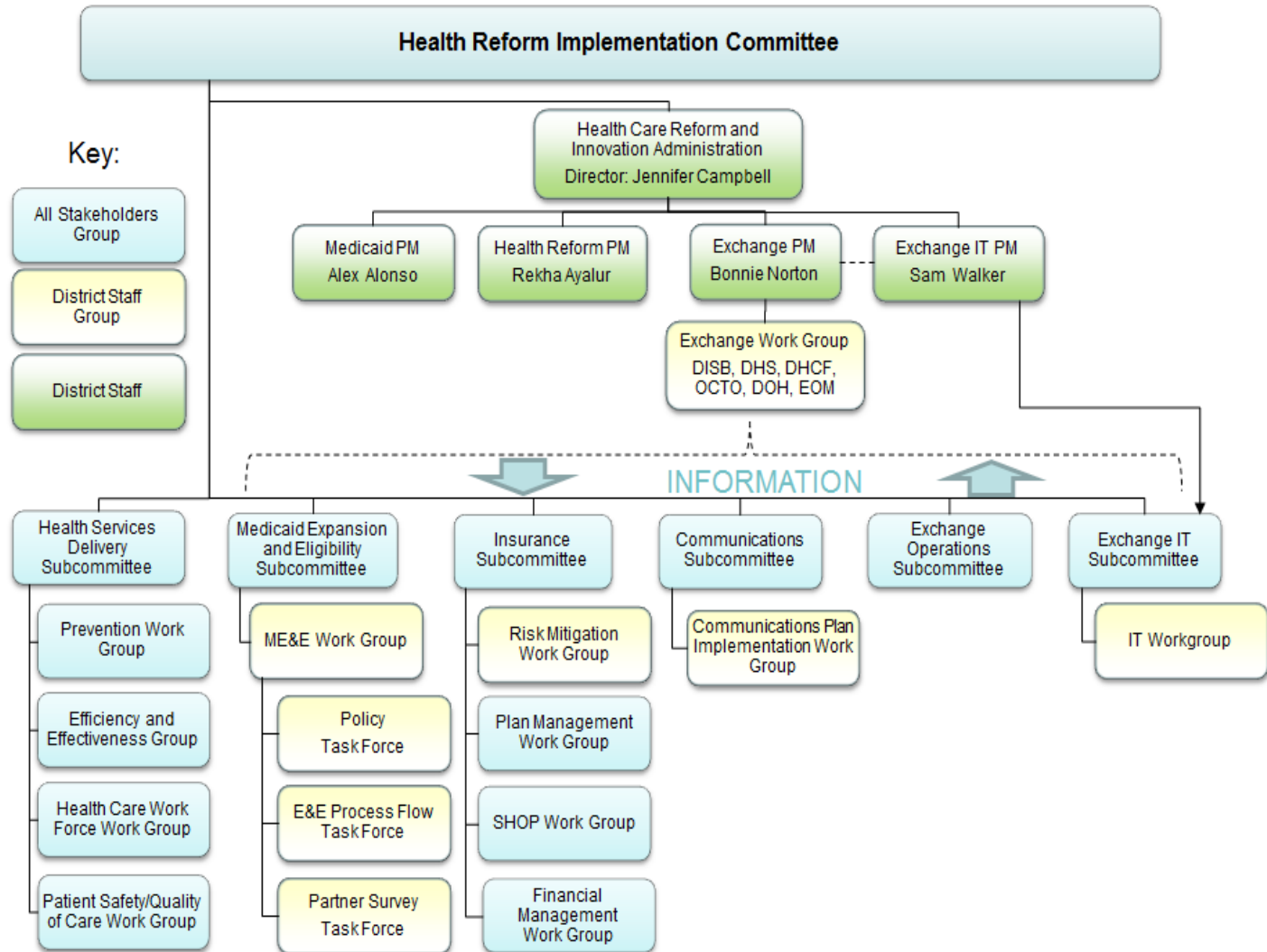


# HRIC IT Subcommittee

- Formed on February 16, 2012
- Chaired by Department of Human Services
- Role: Engage the stakeholders in the implementation of the health reform information technology infrastructure to ensure project success
- **Focus:**
  - Guiding implementation of the IT project supporting health reform.
  - Establish Work Groups to support IT design and development that requires cross-agency collaboration.
  - Provide feedback to the implementation team
  - Review project status and submitting recommendations to the HRIC
- **Goal:**
  - To establish the IT components of the DC Access Project (DCAP), which will enable a new Health Care and Human Services Solution for the District



# Governance Structure

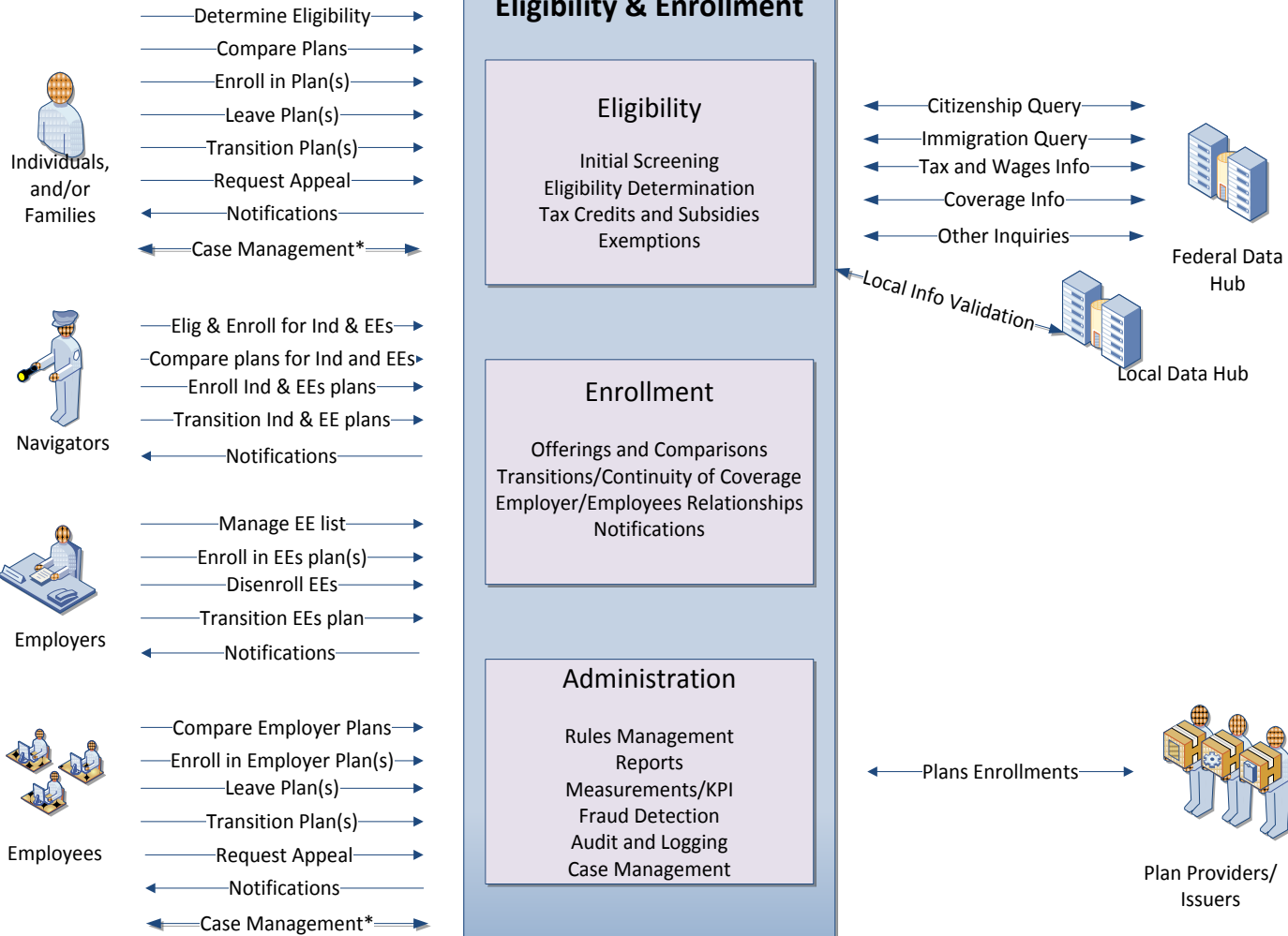




# The Project

## DCAP: Connecting District Residents to Health Care and Human Services Benefits

*The purpose of this project is put in place a secure and modular technology infrastructure to provide state of the art access to health and social benefits for the District residents and employees.*



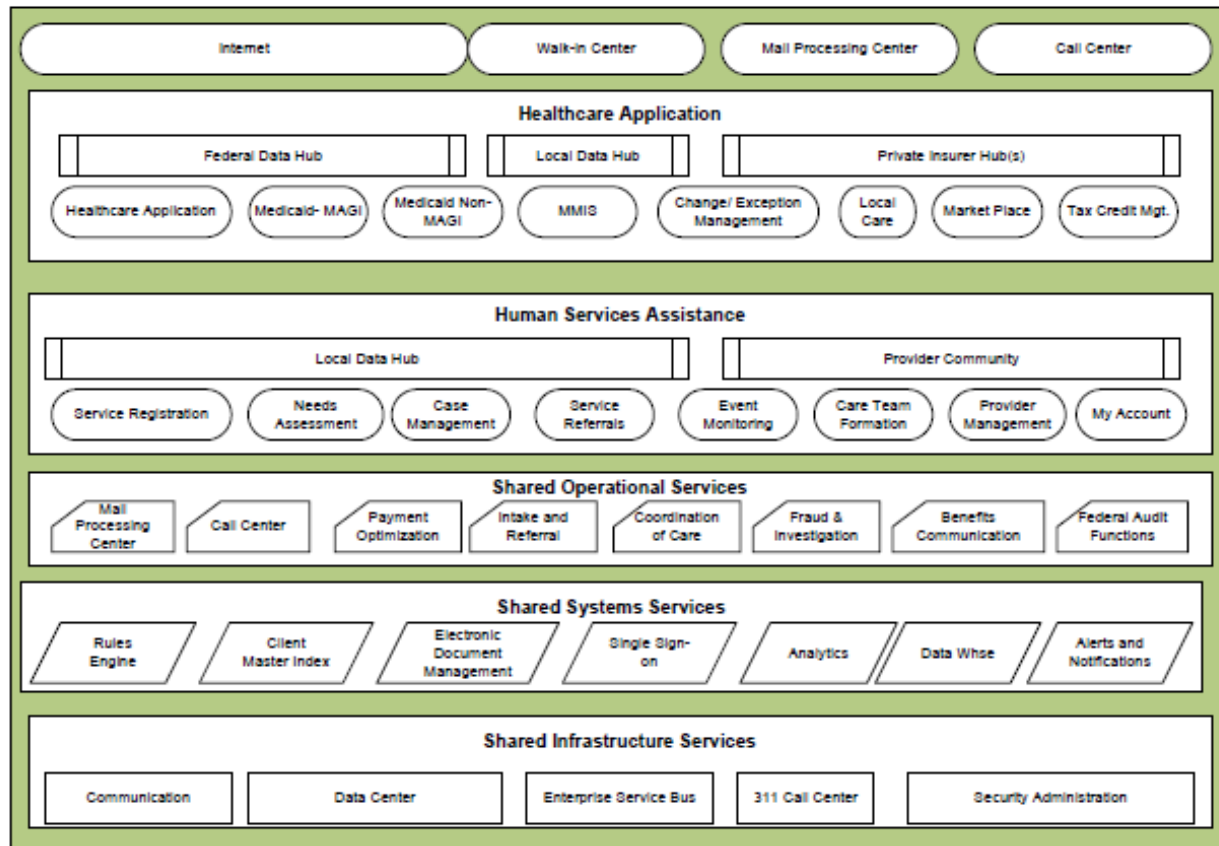


# Components and Services



## Major components include:

- Consumer Portal
- Eligibility & Enrollment
- Plan Management
- Financial Management
- Consumer Call Center
- Consumer Marketing
- Local Data Hub integration
- Case Management



OCTO  
DHCF  
DHS  
DISB  
CFSA  
DDS  
DYRS  
DOES  
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OCFO  
OSSE  
DCPS  
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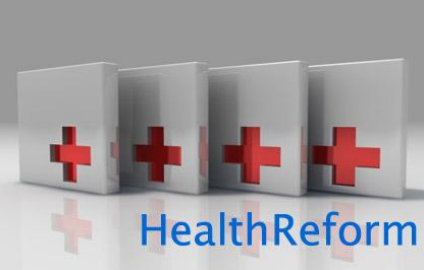


# Functions per Release

Program Project will be implemented in 3 releases:

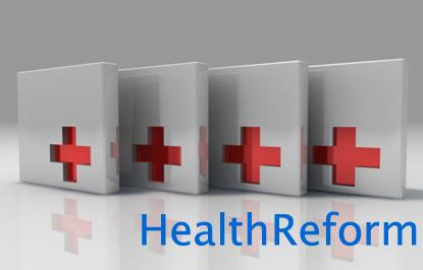
Release I (Exchange)	Release II	Release III
<ul style="list-style-type: none"> <li>• Consumer Portal</li> <li>• Eligibility &amp; Enrollment (health benefits only)</li> <li>• Plan Management</li> <li>• Financial Management</li> <li>• Consumer Call Center</li> <li>• Consumer Marketing</li> <li>• Local Data Hub integration</li> </ul>	<ul style="list-style-type: none"> <li>• SNAP also known as Food Stamps</li> <li>• Refugee Cash and Medical Assistance –</li> <li>• Food Stamp Employment and Training Program –</li> <li>• Low Income Home Energy Assistance Program (LIHEAP) –</li> <li>• Temporary Assistance for Needy Families (TANF)</li> <li>• TANF Employment Program</li> <li>• Program on Work, Employment and Responsibility (POWER)</li> <li>• Interim Disability Assistance</li> <li>• Disabilities Entitlement Application Program</li> <li>• General Assistance for Children</li> <li>• Immigrant Children Health Care</li> </ul>	<ul style="list-style-type: none"> <li>• DC Healthcare Alliance</li> <li>• Burial Assistance</li> <li>• Homeless Services Program</li> <li>• Strong Families Program –</li> <li>• Adult Protective Services –</li> <li>• Family Violence Prevention Services.</li> <li>• Teen Parent Assessment Program</li> <li>• Refugee Resettlement Services</li> <li>• Parent and Adolescent Support Services-</li> <li>• Emergency Rental Assistance Program</li> </ul>





# Project Status and Recommendations

- The following slides will be updated for each IT Subcommittee meeting
- Project Status Updates will include:
  - High-level Schedule Review
  - Disposition of Deliverables and Milestones (on schedule, at risk, etc)
  - Risk/Issue Log (subset of Risks & Issues tracked on project SharePoint)
  - Upcoming Activities
- Review recommendations from IT working groups, determine recommendations to be elevated to the HRIC



# Project Status: High Level Schedule

Task Name	Start	Finish
<b>RELEASE I</b>	<b>Mon 11/14/11</b>	<b>Mon 9/30/13</b>
<b>Procurement</b>	<b>Mon 3/5/12</b>	<b>Thu 9/20/12</b>
<b>IT Blueprint Development</b>	<b>Mon 3/5/12</b>	<b>Tue 5/1/12</b>
<b>Level 2 Grant Application (DHCF)</b>	<b>Tue 5/1/12</b>	<b>Fri 7/24/12</b>
<b>SI Vendor RFP</b>	<b>Fri 6/22/12</b>	<b>Thu 9/20/12</b>
RFP released	Fri 6/22/12	Fri 6/22/12
RFP responses due to DHCF	Fri 7/27/12	Fri 7/27/12
Contract Award	Fri 9/14/12	Fri 9/14/12
Start Date	Thu 9/20/12	Thu 9/20/12
<b>DC Access</b>	<b>Mon 11/14/11</b>	<b>Mon 9/30/13</b>
<b>Business Process Modeling &amp; Validation</b>	<b>Mon 11/14/11</b>	<b>Mon 9/30/13</b>
Model current state business process maps	Mon 11/14/11	Fri 2/10/12
Review and Validate current state business process maps	Mon 12/5/11	Mon 2/13/12
Perform gap analysis against CCIO business process maps	Mon 1/2/12	Fri 3/9/12
Add gaps and begin drafts of future state business process maps	Mon 2/20/12	Fri 3/9/12
Review and Validate future state business process maps	Mon 3/12/12	Fri 3/23/12
<b>Eligibility &amp; Enrollment</b>	<b>Fri 9/21/12</b>	<b>Mon 9/30/13</b>
<b>SHOP</b>	<b>Fri 9/21/12</b>	<b>Mon 9/30/13</b>
<b>Financial Management</b>	<b>Fri 9/21/12</b>	<b>Mon 9/30/13</b>
<b>Plan Management</b>	<b>Fri 9/21/12</b>	<b>Mon 9/30/13</b>
<b>Local Data Hub</b>	<b>Fri 9/21/12</b>	<b>Mon 9/30/13</b>
<b>Consumer Portal</b>	<b>Fri 9/21/12</b>	<b>Mon 9/30/13</b>
Establishment Review (Planning)	Thu 3/22/12	Thu 3/23/12
Establishment Review (Design)	Fri 11/16/12	Fri 11/16/12
Establishment Review (Implementation)	Fri 8/30/13	Fri 8/30/13
Go-Live (with Commercial Plans)	Tue 10/1/13	Tue 12/31/13
Go-Live	Wed 1/1/14	Wed 1/1/14
<b>RELEASE II</b>	<b>Tue 1/1/13</b>	<b>Tue 4/1/14</b>
<b>RELEASE III</b>	<b>Mon 9/2/13</b>	<b>Tue 7/1/14</b>



# Project Status: Deliverables/Milestones (March 2012)

Deliverable	Status	Due Date
Federal planning review documentation	Drafts have been submitted	March 8
Procurement of requirements vendor	On-going procurement	March
Project staffing	PDs developed and submitted to Deputy Mayor for consideration	March 10
Federal planning review	Scheduled	March 22, 23
Project team space	Move date identified	April 1



# Recommendations for HRIC

- Recommend adding Office of Contracts and Procurement to HRIC



# Project Status: Upcoming Activities

1. Development of requirements and preliminary design for a Request for Proposal (RFP)
  - Requirements vendor for Exchange functions only is under procurement
  - Subcommittees working on identifying requirements:
    - Eligibility & Enrollment Subcommittee (E&E) submitted first draft of MAGI Medicaid and commercial insurance eligibility and enrollment business processes
    - Insurance Subcommittee submitted first draft of plan management and financial management business processes
  - Release II and III requirements definitions are pending ITSA resource procurement
2. Development of Establishment Level II Grant application for Exchange system implementation funding



# IT Subcommittee Next Steps

- Local Data Hub working group
- Next meeting agenda