1 of 8

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 800-777-7902.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	\$1,000 person / \$2,000 family Does not apply to Preventive Copay. Rx, Adult eyeware, and Adult Dental do not count toward the deductible.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	For preferred providers \$6,350 person / \$12,700 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan does not cover.	Even though you pay these expenses, they don't count toward the <u>out-of-</u> <u>pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of preferred providers , see www.kp.org or call 1-855-249-5018.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a <u>specialist</u> ?	Yes. You may self refer to certain specialists.	This plan will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have the plan's permission before you see the <u>specialist</u> .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about <u>excluded services</u> .



- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use **preferred providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common		Your cost if you use an		
Medical Event	Services You May Need	Preferred Provider	Non-Preferred Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$20 Copay	Not Covered	none
	Specialist visit	\$40 Copay	Not Covered	none
If you visit a health care <u>provider's</u> office	Other practitioner office visit	\$40 Copay	Not Covered	Spinal Manipulation limited to Members age 12 and over.
or clinic	Preventive care/screening/immunization	\$0 Copay	Not Covered	Cost-sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	\$20 Copay	Not Covered	none
II you have a test	Imaging (CT/PET scans, MRIs)	\$150 Copay	Not Covered	per test, not per visit
If you need drugs to treat your illness or condition	Generic drugs	Retail:\$10 Copay Mail Order:\$20 Copay	Not Covered	Covers 30 day supply (KP plan pharmacies) & 31-90 day supply of mail order drugs. Women's contraceptives at no charge.
More information about <u>prescription</u> <u>drug coverage</u> is	Preferred brand drugs	Retail:\$30 Copay Mail Order:\$60 Copay	Not Covered	Covers 30 day supply (KP plan pharmacies) & 31-90 day supply of mail order drugs. Women's contraceptives at no charge.
available at www.kp.org/formular y.	Non-preferred brand drugs	20% Coinsurance	Not Covered	Covers 30 day supply (KP plan pharmacies) & 31-90 day supply of mail order drugs. Women's contraceptives at no charge.

Common		Your cost if you use an		
Medical Event	Services You May Need	Preferred Provider	Non-Preferred Provider	Limitations & Exceptions
	Specialty drugs	Retail:\$30 Copay Mail Order:\$60 Copay	Not Covered	Covers 30 day supply (KP plan pharmacies) & 31-90 day supply of mail order drugs. Women's contraceptives at no charge.
If you have	Facility fee (e.g., ambulatory surgery center)	20% Coinsurance after deductible	Not Covered	none
outpatient surgery	Physician/surgeon fees	20% Coinsurance after deductible	Not Covered	none
10	Emergency room services	\$250 Copay	\$250 Copay	Copay waived if admitted
If you need immediate medical attention	Emergency medical transportation	\$0 Copay	\$0 Copay	Non-licensed ambulance services not covered
attention	Urgent care	\$40 Copay	Not Covered	none
If you have a	Facility fee (e.g., hospital room)	20% Coinsurance after deductible	Not Covered	none
hospital stay	Physician/surgeon fee	20% Coinsurance after deductible	Not Covered	none
	Mental/Behavioral health outpatient services	\$20 Copay	Not Covered	Group Therapy is \$10 copay.
If you have mental health, behavioral	Mental/Behavioral health inpatient services	20% Coinsurance after deductible	Not Covered	none
health, or substance	Substance use disorder outpatient services	\$20 Copay	Not Covered	Group Therapy is \$10 copay.
abuse needs	Substance use disorder inpatient services	20% Coinsurance after deductible	Not Covered	none
If you are pregnant	Prenatal and postnatal care	\$0 Copay	Not Covered	Coverage refers to pre and postnatal visits after confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	20% Coinsurance after deductible	Not Covered	none

Common	Services You May Need	Your cost i	f you use an	
Medical Event		Preferred Provider	Non-Preferred Provider	Limitations & Exceptions
	Home health care	\$0 Copay	Not Covered	Limited to 90 visits up to 4 hours per visit. Excluded: Homemaker services, artificial aids, and others.
If you need help recovering or have	Rehabilitation services	Inpatient:20% Coinsurance after deductible Outpatient:\$20 Copay	Not Covered	Inpatient:None Outpatient:Cardiac Rehab limited to 90 consecutive days; Pulmonary Rehab limited to 1 program per lifetime.
other special health needs	Habilitation services	\$20 Copay	Not Covered	none
needs	Skilled nursing care	20% Coinsurance after deductible	Not Covered	Limited to 60 days per calendar year.
	Durable medical equipment	20% Coinsurance after deductible	Not Covered	none
	Hospice service	20% Coinsurance after deductible	Not Covered	Limited to 180 days per eligibility period.
	Eye exam	\$20 Copay	Not Covered	One exam per contract year.
If your child needs	Glasses	\$0 Copay	Not Covered	1 Pair per year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/Plastic Contacts limited to 3 months supply from selected list
dental or eye care	Dental check-up	\$0 Copay	Not Covered	One evaluation, including teeth cleaning, topical flouride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)			
• Acupuncture	Infertility Treatment	Private-Duty Nursing	
Cosmetic Surgery	Long-Term/Custodial Nursing Home Care	Routine Foot Care	

Hearing Aids	• Non-Emergency Care when Travelling Outside the U.S.	

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

Bariatric Surgery	Routine Dental Services (Adult)	Routine Hearing Tests
Chiropractic Care with limits	Routine Eye Exam (Adult)	Weight Loss Programs with limits

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at (202) 724-7491

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact: 1-866-444-3272.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy <u>does</u> <u>provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." This health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 800-777-7902 or TTY/TDD 1-301-879-6380

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 800-777-7902 or TTY/TDD 1-301-879-6380

CHINESE: 若有問題:請撥打800-777-7902 或 TTY/TDD1-301-879-6380

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 800-777-7902 or TTY/TDD 1-301-879-6380

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

Amount owed to providers: \$7,540

Plan pays \$5,620

Patient pays \$1,920

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$1,000
Co-pays	\$ 20
Co-insurance	\$ 700
Limits or exclusions	\$ 200
Total	\$1,920

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

Amount owed to providers: \$5,400

Plan pays \$3,470

Patient pays \$1,930

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$1,000
Co-pays	\$ 800
Co-insurance	\$ 50
Limits or exclusions	\$ 80
Total	\$1,930

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>co-</u> <u>payments</u>, and <u>co-insurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

 ✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples.
When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 ✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as <u>co-payments</u>, <u>deductibles</u>, and <u>co-insurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.