|   | This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.myuhc.com or by calling 1-800-815-8958. |   |  |  |  |  |  |
|---|---|---|--|--|--|--|--|
| Important Questions   | Answers   | Why this Matters:   |  |  |  |  |  |
| What is the overall deductible?                                       | Network: \$1,500 Indiv / \$3,000 Family<br>Per policy year. Does not apply to copays,<br>prescription drugs, and services listed below as<br>"No Charge".                                   | You must pay all the costs up to the <b><u>deductible</u></b> amount before this plan begins to<br>pay for covered services you use. Check your policy or plan document to see<br>when the <u><b>deductible</b></u> starts over (usually, but not always, January 1st). See the<br>chart starting on page 2 for how much you pay for covered services after you<br>meet the <u><b>deductible</b></u> .  |  |  |  |  |  |
| Are there other<br><u>deductibles</u> for<br>specific services?       | No, there are no other deductibles.   | You don't have to meet <b><u>deductibles</u></b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.   |  |  |  |  |  |
| Is there an<br>out-of-pocket limit<br>on my expenses?                 | Yes, Network: \$3,000 Indiv/ \$6,000 Family   | The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.  |  |  |  |  |  |
| What is not included<br>in the <u>out-of-pocket</u><br><u>limit</u> ? | Premium, balance-billed charges, health care this plan doesn't cover.   | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .   |  |  |  |  |  |
| Is there an overall<br>annual limit on what<br>the insurer pays ?     | No.   | The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.  |  |  |  |  |  |
| Does this plan use a<br><u>network</u> of<br><u>providers?</u>        | Yes. For a list of network providers, see<br>www.myuhc.com or call 1-800-815-8958.  | If you use an in-network doctor or other health care <b>provider</b> , this plan will pay<br>some or all of the costs of covered services. Be aware, your in-network doctor or<br>hospital may use an out-of-network <b>provider</b> for some services. Plans use the<br>term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See<br>the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> . |  |  |  |  |  |
| Do I need a referral to see a <u>specialist</u> ?                     | Yes. Written approval is required to see a specialist.  | This plan will pay some or all of the costs to see a <b>specialist</b> for covered services but only if you have the plan's permission before you see the <b>specialist</b> .   |  |  |  |  |  |
| Are there services<br>this plan does not<br>cover?                    | Yes.  | Some of the services this plan doesn't cover are listed on page 5 or 6. See your Policy or plan document for additional information about <b>excluded</b> services.   |  |  |  |  |  |

- <u>Co-payments</u> (copay) are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Co-insurance</u> (co-ins) is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>co-insurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
  - The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed</u> <u>amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed</u> <u>amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan only covers services if rendered by network **providers**. Exceptions include emergency services as described in your policy.

| Common<br>Modical Event  | Services You  | Your cost if you use a   |  |  | Limitations & Exceptions   |
|--|---|--|--|--|--|
| Medical Event  | May neeu  | Designated Network<br>Provider   | Network Provider   | Preferred and<br>Non-Network<br>Provider |  |
| If you visit a<br>health care<br><u>provider's</u><br>office or clinic | Primary care<br>visit to treat an<br>injury or<br>illness | \$30 copay per visit   | \$30 copay per visit   | Not Covered                              | If you receive services in addition to office visit,<br>additional copays, deductibles, or co-ins may apply. |
|  | Specialist visit  | \$60 copay per visit   | \$60 copay per visit   | Not Covered                              | If you receive services in addition to office visit, additional copays, deductibles, or co-ins may apply.    |
|  | Other<br>practitioner<br>office visit                     | \$30 copay per visit   | \$30 copay per visit   | Not Covered                              | Cost Share applies for only Manipulative<br>(Chiropractic) Services.   |
|  | Preventive<br>care/screening/<br>immunization             | No Charge  | No Charge  | Not Covered                              | Includes preventive health services specified in the health care reform law.                                 |
| If you have a<br>test  | Diagnostic test<br>(x-ray, blood<br>work)                 | Free Standing<br>Provider /Physician's<br>Office: 30% co-ins,<br>after ded<br>Hospital-Based: 30%<br>co-ins, after ded | Free Standing<br>Provider /Physician's<br>Office: 30% co-ins,<br>after ded<br>Hospital-Based: 30%<br>co-ins, after ded | Not Covered                              | None   |
|  | Imaging<br>(CT/PET<br>scans, MRIs)                        | Free Standing<br>Provider /Physician's<br>Office: 30% co-ins,<br>after ded<br>Hospital-Based: 30%<br>co-ins, after ded | Free Standing<br>Provider /Physician's<br>Office: 30% co-ins,<br>after ded<br>Hospital-Based: 30%<br>co-ins, after ded | Not Covered                              | \$250 Free Standing Provider/Office per occurrence deductible applies prior to the Annual Deductible.        |

| Common Medical<br>Event  | Services You May<br>Need                                       | Your cost if you use a   |  |   | Limitations & Exceptions   |
|--|--|--|--|---|--|
| Lvent  | INCEU  | Designated<br>Network<br>Provider  | Network<br>Provider  | Preferred and<br>Non-Network<br>Provider  |  |
| If you need drugs<br>to treat your<br>illness or<br>condition. More<br>information about<br>prescription drug<br>coverage is | Tier 1 - Your<br>Lowest-Cost<br>Option                         | Not Applicable   | Retail : \$10<br>copay.<br>Mail-Order: \$25<br>copay.<br>Specialty Drugs<br>at Retail: \$10<br>copay.          | Not Covered   | <ul> <li>Provider means pharmacy for purposes of this section.</li> <li>Retail : Up to a 31 day supply.</li> <li>Mail-Order: Up to a 90 day supply.</li> <li>You may need to obtain certain drugs, including certain specialty drugs, from a pharmacy designated by us.</li> </ul> |
| available at<br>www.myuhc.com<br>Midrange-Cost<br>Option   | Not Applicable   | Retail : \$40<br>copay.<br>Mail-Order:<br>\$100 copay.<br>Specialty Drugs<br>at Retail: \$100<br>copay.        | Not Covered  | Certain drugs may have a Pre-Authorization<br>requirement or may result in a higher cost.<br>You may be required to use a lower-cost drug(s) prior<br>to benefits under your policy being available for<br>certain prescribed drugs.<br>See the website listed for information on drugs<br>covered by your plan. Not all drugs are covered.<br>Tion 1 contracentives are covered. |  |
|  | Tier 3 - Your<br>Highest-Cost<br>Option                        | Not Applicable   | Retail : \$75<br>copay.<br>Mail-Order:<br>\$187.50 copay.<br>Specialty Drugs<br>at Retail: \$300<br>copay.     | Not Covered   | Tier 1 contraceptives are covered at No Charge.<br>If a dispensed drug has a chemically equivalent drug<br>at a lower tier, the cost difference between drugs in<br>addition to any applicable copay and/or co-ins may be<br>applied.  |
|  | Tier 4 (if<br>applicable) -<br>Additional<br>High-Cost Options | Not Applicable   | Not Applicable   | Not Applicable  |  |
| If you have<br>outpatient<br>surgery   | Facility fee (e.g.,<br>ambulatory surgery<br>center)           | Ambulatory<br>Surg Center /<br>Office: 30%<br>co-ins, after ded<br>Hospital-Based:<br>30% co-ins,<br>after ded | Ambulatory<br>Surg Center /<br>Office: 30%<br>co-ins, after ded<br>Hospital-Based:<br>30% co-ins,<br>after ded | Not Covered   | \$250 Ambulatory Surg Center/Office per occurrence<br>deductible applies prior to the Annual Deductible.   |
|  | Physician/surgeon fees   | 30% co-ins,<br>after ded   | 30% co-ins,<br>after ded   | Not Covered   | None   |

| Common Medical<br>Event   | Services You May<br>Need                           | Your cost if you use a            |                          |  | Limitations & Exceptions   |
|---|--|-----------------------------------|--------------------------|--|--|
| Event   | neeu   | Designated<br>Network<br>Provider | Network<br>Provider      | Preferred and<br>Non-Network<br>Provider |  |
| If you need<br>immediate<br>medical attention                                       | Emergency room<br>services                         | 30% co-ins,<br>after ded          | 30% co-ins,<br>after ded | 30% co-ins,<br>after ded                 | None   |
|   | Emergency<br>medical<br>transportation             | 30% co-ins,<br>after ded          | 30% co-ins,<br>after ded | 30% co-ins,<br>after ded                 | None   |
|   | Urgent care  | 30% co-ins,<br>after ded          | 30% co-ins,<br>after ded | Not Covered                              | None   |
| If you have a hospital stay   | Facility fee (e.g.,<br>hospital room)              | 30% co-ins,<br>after ded          | 30% co-ins,<br>after ded | Not Covered                              | None   |
|   | Physician/surgeon<br>fees                          | 30% co-ins,<br>after ded          | 30% co-ins,<br>after ded | Not Covered                              | None   |
| If you have<br>mental health,<br>behavioral health,<br>or substance<br>abuse needs. | Mental/Behavioral<br>health outpatient<br>services | \$60 copay per<br>visit           | \$60 copay per<br>visit  | Not Covered                              | None   |
|   | Mental/Behavioral<br>health inpatient<br>services  | 30% co-ins,<br>after ded          | 30% co-ins,<br>after ded | Not Covered                              | None   |
|   | Substance use<br>disorder outpatient<br>services   | \$60 copay per<br>visit           | \$60 copay per<br>visit  | Not Covered                              | None   |
|   | Substance use<br>disorder inpatient<br>services    | 30% co-ins,<br>after ded          | 30% co-ins,<br>after ded | Not Covered                              | None   |
| If you are<br>pregnant  | Prenatal and postnatal care                        | 30% co-ins,<br>after ded          | 30% co-ins,<br>after ded | Not Covered                              | Additional copays, deductibles, or co-ins may apply<br>depending on services rendered.<br>Network routine pre-natal care is covered at No<br>Charge.<br>Your cost in this category includes Physician<br>Delivery Charges. |

| Common Medical<br>Event   | Services You May<br>Need            | Your cost if you use a             |                                    |  | Limitations & Exceptions   |
|---|-------------------------------------|------------------------------------|------------------------------------|--|--|
| Event   | Neeu                                | Designated<br>Network<br>Provider  | Network<br>Provider                | Preferred and<br>Non-Network<br>Provider |  |
|   | Delivery and all inpatient services | 30% co-ins,<br>after ded           | 30% co-ins,<br>after ded           | Not Covered                              | Your cost for inpatient services only. Delivery see above.   |
| If you need help<br>recovering or<br>have other special<br>health needs | Home health care                    | 30% co-ins,<br>after ded           | 30% co-ins,<br>after ded           | Not Covered                              | Limited to 90 visits up to 4 hours per visit per<br>"episode of care".                                     |
|   | Rehabilitation services             | \$30 copay per<br>outpatient visit | \$30 copay per<br>outpatient visit | Not Covered                              | Physical, Speech, Occupational, Pulmonary<br>unlimited. Cardiac limited to 90 visits per policy<br>period. |
|   | Habilitative services               | \$30 copay per<br>outpatient visit | \$30 copay per<br>outpatient visit | Not Covered                              | None   |
|   | Skilled nursing care                | 30% co-ins,<br>after ded           | 30% co-ins,<br>after ded           | Not Covered                              | Nursing limited to 60 days per policy period.<br>(Inpatient Rehabilitation limited to 90 days).            |
|   | Durable medical equipment           | 30% co-ins,<br>after ded           | 30% co-ins,<br>after ded           | Not Covered                              | Covers 1 per type of DME (including replace) every 2 years.  |
|   | Hospice service                     | 30% co-ins,<br>after ded           | 30% co-ins,<br>after ded           | Not Covered                              | None   |
| If your child<br>needs dental or<br>eye care                            | Eye exam                            | \$30 copay per<br>visit            | \$30 copay per<br>visit            | Not Covered                              | One exam every 12 months.  |
|   | Glasses                             | 50% co-ins,<br>after ded           | 50% co-ins,<br>after ded           | Not Covered                              | One pair every 12 months.  |
|   | Dental check-up                     | 0% co-ins, after ded               | 0% co-ins, after<br>ded            | Not Covered                              | Cleanings covered 2 times per 12 months. Additional limitations may apply.                                 |

## **Excluded Services & Other Covered Services**

| Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)      |                            |  |  |   |  |  |
|--|----------------------------|--|--|---|--|--|
| Bariatric surgery  | Cosmetic surgery           | • Dental care (Adult)  | • Long-term care                                   | • Non-emergency care when travelling outside the U.S. |  |  |
| • Private-duty nursing   | • Routine eye care (Adult) | • Routine foot care  | • Weight loss programs                             |   |  |  |
| Other Covered Services (This isn't a complete list. Check your policy for other covered services and your costs for these services). |                            |  |  |   |  |  |
| • Acupuncture - limitation may apply   | • Chiropractic Services    | <ul> <li>Hearing aids - limitations<br/>may apply</li> </ul> | • Infertility treatment -<br>limitations may apply |   |  |  |

#### Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-866-747-1019. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or visit www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or visit www.cciio.cms.gov.

#### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact your human resource department, the Employee Benefits Security Administration at 1-866-444-3272 or visit www.dol.gov/ebsa/healthreform or the District of Columbia Department of Insurance, Securities, and Banking at 202-727-8000 or visit disr.washingtondc.gov/disr/site. Additionally, a consumer assistance program can help you file your appeal. Contact DC Office of the Health Care Ombudsman and Bill of Rights at 1-877-685-6391 or visit healthcareombudsman@dc.gov.

#### Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

#### Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

#### Language Access Services:

Para obtener asistencia en español, llame al número de teléfono en su tarjeta de identificación.

若需要中文协助,请拨打您会员卡上的电话号码。

Dine k'ehji shich'i' hadoodzih ninizingo, bee neehozin biniiye nanitinigii number bikaa'igii bich'i' hodiilnih Para sa tulong sa Tagalog, tawagan ang numero sa iyong ID card.

\_\_\_\_\_To see examples of how this plan might cover costs for a sample medical situation, see the next page. \_\_\_\_\_\_

# About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$4,340
- Patient pays \$3,200

### Sample care costs:

| Radiology<br>Vaccines, other preventive | \$200<br>\$200<br>\$40 |
|---|------------------------|
| Radiology                               |                        |
|   | Ψ200                   |
| Prescriptions                           | \$200                  |
| Laboratory tests                        | \$500                  |
| Anesthesia                              | \$900                  |
| Hospital charges (baby)                 | \$900                  |
| Routine obstetric care                  | \$2,100                |
| Hospital charges (mother)               | \$2,700                |

### **Patient pays:**

| Deductibles          | \$1,500 |
|----------------------|---------|
| Co-pays              | \$0     |
| Co-insurance         | \$1,500 |
| Limits or exclusions | \$200   |
| Total                | \$3,200 |

#### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,520
- Patient pays \$1,880

### Sample care costs:

| Prescriptions                  | \$2,900 |
|--------------------------------|---------|
| Medical Equipment and Supplies | \$1,300 |
| Office Visits and Procedures   | \$700   |
| Education                      | \$300   |
| Laboratory tests               | \$100   |
| Vaccines, other preventive     | \$100   |
| Total                          | \$5,400 |

### **Patient pays:**

| Deductibles          | \$1,100 |
|----------------------|---------|
| Co-pays              | \$700   |
| Co-insurance         | \$0     |
| Limits or exclusions | \$80    |
| Total                | \$1,880 |

### **Questions and answers about the Coverage Examples:**

## What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums.**
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.
- If other than individual coverage, the Patient Pays amount may be more.

## What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

## Does the Coverage Example predict my own care needs?

\* <u>No</u>. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

## Does the Coverage Example predict my future expenses?

\* <u>No</u>. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

## Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

## Are there other costs I should consider when comparing plans?

Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as co-payments, deductibles, and co-insurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

**Questions:** Call 1-800-815-8958 or visit us at www.myuhc.com. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or www.dol.gov/ebsa/healthreform or call 1-866-487-2365 to request a copy. 8 V79