



DC HEALTH BENEFIT EXCHANGE AUTHORITY
Consumer Assistance and Outreach Standing Advisory

Consumer Assistance & Outreach Standing Advisory Committee

- Focus: To advise on the design and implementation of the Navigator and In-Person Consumer Assistance programs, consumer outreach efforts, and other issues as requested by the Executive Board or Authority staff.

- Membership: Individuals with expertise in at least one of the areas listed in D.C. Code §31-3171.07(f). At a minimum, there must be one (1) member with experience with consumer interest advocacy and one (1) member who are employed by a community organization representing a disease-specific or demographic-specific interest group. Representation by individuals meeting the eligibility criteria for premium tax credits under 26 U.S.C. §36B(c) or for enrollment in the Small Business Health Options Program under 45 C.F.R. §155.710 as either an employee or employer shall be preferred, but not required. Individuals can be members of more than one advisory board, including the standing advisory board.

Board resolution establish the committee and its role and functions:

<https://hbx.dc.gov/sites/default/files/dc/sites/Health%20Benefit%20Exchange%20Authority/publication/attachments/Resolution-EstablishingAdditionalAdvisoryBoards.pdf>
