



# Restarting Medicaid Renewals The End of the Continuous Enrollment Requirement

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# Presentation Overview



- Background on Medicaid Renewals
- Key Messages for Beneficiaries and Stakeholders
- Communication and Notices on Medicaid Renewal
- Next Steps
- Q&A

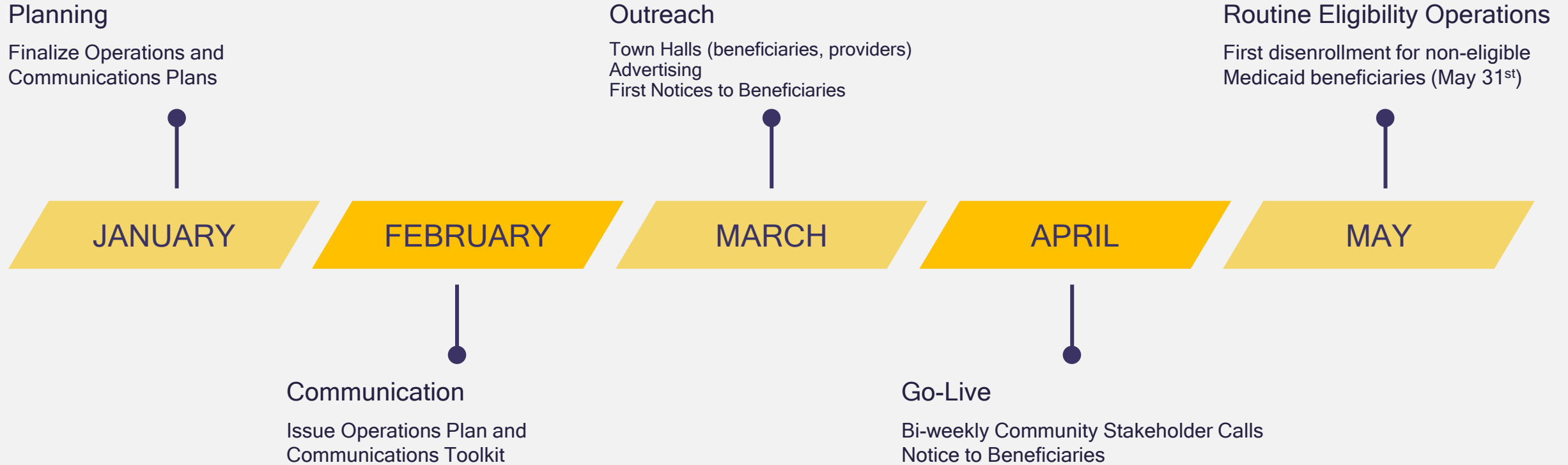


# Medicaid Beneficiaries Will Have to Renew Their Coverage for the First Time in 3+ Years



- In March 2020, CMS temporarily waived the need to renew Medicaid coverage and states received a 6.2% financial boost to accommodate the increased enrollment.
- Medicaid enrollment has increased ~20% since the start of the public health emergency – just over 300,000 District residents are now enrolled in Medicaid.
- At the end of 2022, Congress passed legislation ending the continuous eligibility requirement on March 31, 2023.
- The District will be required to restart Medicaid eligibility **renewals beginning April 1, 2023**. (Alliance and Immigrant Children’s Program renewals started in July 2022).

# Milestone Activities for Medicaid Renewals





# States Are Required To Conduct A Renewal Of Every Beneficiary Enrolled In Medicaid Before Taking Any Adverse Action On Medicaid Eligibility



- **DHCFs guiding principles focus on maintaining coverage and minimizing administrative workload**
  - Maintaining enrollment and limited disruption of access to service for beneficiaries who remain eligible for Medicaid
  - Timely and efficient processing of all pending Medicaid renewals and determinations
  - Keeping beneficiaries within their current recertification period; and
  - Adequate distribution of eligibility redetermination workload to ensure functioning eligibility processing infrastructure
- **Several federal requirements guide the Medicaid renewal process**
  - States must submit a report to summarize their plans for initiating the renewals for the total caseload throughout the 14-month period.
  - No single month have more than 1/9th of their caseload up for renewal without explanation.



# DHCF Will Start The Recertification Process For Medicaid In April 2023



- The first set of notices will go out at the end of March with the first disenrollments taking place on May 31.
- By the end of the unwinding process, roughly 112,000 of 145,000 MAGI cases (77%) are expected to passively renew.
- Most Non-Magi beneficiaries cannot passively review for their initial recertifications.

Unwinding month number	Initiation month (notices mailed by 1st of month)	MAGI renewal month due	Non-MAGI renewal month due	Cases				
				Total	MAGI		Non-MAGI*	
					Total	Passive		Non-passive
1	2023-04	2023-05	2023-06	12,102	9,347	7,032	2,315	2,755
2	2023-05	2023-06	2023-07	14,263	11,383	10,465	918	2,880
3	2023-06	2023-07	2023-08	19,530	16,001	10,451	5,550	3,529
4	2023-07	2023-08	2023-09	17,632	14,179	8,734	5,445	3,453
5	2023-08	2023-09	2023-10	20,467	9,105	7,834	1,271	11,362
6	2023-09	2023-10	2023-11	19,281	12,448	6,721	5,727	6,833
7	2023-10	2023-11	2023-12	15,237	13,280	7,832	5,448	1,957
8	2023-11	2023-12	2024-01	20,614	19,620	17,821	1,799	994
9	2023-12	2024-01	2024-02	13,050	9,956	9,003	953	3,094
10	2024-01	2024-02	2024-03	13,443	10,143	8,921	1,222	3,300
11	2024-02	2024-03	2024-04	13,887	10,783	9,439	1,344	3,104
12	2024-03	2024-04	2024-05	12,266	9,173	7,812	1,361	3,093
Total				191,772	145,419	112,065	33,354	46,353
Average monthly				15,981	12,118	9,339	2,780	3,863



# District Agencies Are Needed to Assist with Outreach and Beneficiary Engagement



1. Share our materials on your website, social media, centers, and at community meetings.
2. Encourage beneficiaries to update their information and support people who have difficulty creating an account or accessing [districtdirect.dc.gov](http://districtdirect.dc.gov) to ensure that they receive the necessary paperwork.
3. Train existing staff to assist beneficiaries with the renewal process, including completing and submitting all forms and required documents to avoid a break in coverage.
4. Identify individuals in your existing system, coalitions, or networks who may be at risk for not renewing their coverage and encourage them to access and use our resources.
5. Assist individuals who lost eligibility due to non-submission of renewal forms to promptly begin the reinstatement process – there is a 90-day reinstatement period.



# Key Messaging for Beneficiaries: Don't Wait to Update! Then Check Mail for Important Information!



## What Beneficiaries Can Do Right Now

- Don't Wait to Update!: Update your contact information by logging into District Direct. If DHCF does not have the proper contact information, you will not receive notice of the need to renew your coverage through the mail or other means!
- Check Your Mail: DHCF will mail you a letter about your Medicaid, Alliance, or ICP coverage. This letter will also let you know when it's time to complete your renewal.

## What To Do After Receiving Your Renewal Notice

- Complete your renewal by using [districtdirect.dc.gov](http://districtdirect.dc.gov) or fill out the form and mail/fax/drop at Service Center immediately to help avoid a gap in your coverage.






# Visual Advertisements – Don't Wait to Update!




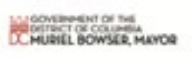


**Did you know** all DC residents with Medicaid, Alliance, or the Immigrant Children's Program must start renewing their coverage again?



**Don't miss out** on important information. If you haven't already, take time today to update your address, phone number, and/or email address at [districtdirect.dc.gov](https://districtdirect.dc.gov) so that DHCF knows where to send your Medicaid renewal letter.




Then check your mail for info on how to renew. If you need help, please call us at **202-727-5355**.

## Don't Wait to Update!

All DC residents with **Medicaid** must renew their coverage this year.

Update your contact info at [districtdirect.dc.gov](https://districtdirect.dc.gov).



## Next Steps



- Advertisements will start this month.
- Per Federal guidance, renewals will start on April 1, 2023. People will renew for the next 14 months.
- DHCF will host trainings on District Direct and how to complete Medicaid renewal form. *If you'd like to request a training let us know. Training videos will also be available.*
- Meetings on Medicaid Renewal will begin on April 5, 2023 @ 2:30 PM and continue every 2 weeks.
- Please contact [Medicaid.renewal@dc.gov](mailto:Medicaid.renewal@dc.gov) for more information or to get connected to the meetings and trainings.



# Q&A



Learn more about DC Medicaid Renewals:

<https://dhcf.dc.gov/page/medicaid-renewal-information-dc-medicaid-beneficiaries-and-stakeholders>

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