



Broker News

October 22, 2015

Broker Webinars Starting Next Week

DC Health Link is launching a weekly webinar series for brokers starting Tuesday, October 27, 2015 at 1:00pm. See more information on this webinar series on the next page.

Logging into your Broker Account and Managing your Clients

Tuesday, October 27, 2015: 1:00-2:00pm ET

Webinar Link: *click on*—[Join WebEx meeting](#)

Webinar Meeting Number: 737 651 364

Meeting password: Broker

Phone Line: 1-877-668-4493 Call-in toll-free number

Access code: 737 651 364

Support Guides for the Updated System

Below are the new walkthrough guides to help you access and manage your clients through our updated DC Health Link System.

The Small Business Marketplace guides can be found under “Small Business Related” at: DCHealthLink.com/forms

The Individual and Families Expert Guide is available [here](#).

DC Health Link Website in BETA Mode

Our team has been working diligently to integrate the feedback our brokers have provided over the last two years.

Our updated user interface comes with a new login! DC Health Link sent out unique URLs to your registered email address.

If you have not received your URL, contact us at (855) 532-5465 or email dchl.producer@dc.gov.

ENROLLMENT DEADLINES

Small Business Market:

DEC1 Coverage Effective Date:

- ◆ **NOV 1**— Last day to complete the employer application
- ◆ **NOV 10**— Last day to complete employee open enrollment period
- ◆ **NOV 11** — Last day to pay first premium

Renewals for DEC 1:

- ◆ **NOV 5**— Last day to complete employer application and start employee open enrollment
- ◆ **NOV 13**— Last day to end employee enrollment

Note: First premium payment can only be made after employee open enrollment closes.

Individual and Families Market:

Open Enrollment begins:

- ◆ **DEC 15**— Last day to complete renewal and plan selection

Renewals for JAN 1, 2016:

- ◆ **DEC 15**— Last day to complete renewal and plan selection



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Broker Webinar Series

DC Health Link is excited to launch our weekly Broker Webinar Series. During the first few webinars we will review policy and demonstrate how to login to your accounts, access your client accounts, and assist first time financial assistance applicants in the updated DC Health Link System.

We will be taking questions in advance of and during the webinars. To submit questions prior to the webinar, email them to dchl.producer@dc.gov with subject line "Broker Webinar Series Question". We will make the chat function available during the webinar so you can submit your questions, we will address all questions asked through the inbox and the chat function during or at the end of the demonstration.

- 10/27—Logging into your Broker Account and Managing your Clients
- 11/3—Individual & Families Open Enrollment Overview
- 11/10—Creating Employer Accounts and Managing the Employee Roster

Update on Expansion on Definition of Small Employer

The Acting Commissioner of the Department of Insurance, Securities and Banking released a bulletin announcing the passing of the PACE Act which will keep the definition of "small business" in DC as 50 and fewer employees moving into 2016.

Find the bulletin here, <http://disb.dc.gov/node/1119761>

DC Health Link Launches "Plan Match"!

DC Health Link launched a new decision support tool that empowers you and your clients to pick the plan that best fits their needs. This new consumer support tool gives consumers the tools to make informed decisions by comparing plans based on health status as well as current and a future medical needs. The process is completely anonymous and simple to use. Based on your client's age and reported health status, Plan Match estimates the total out of pocket costs that include premiums, deductibles, copays and coinsurance and provides the cost for health plans currently available on the Individual and Family Market. In the future, similar tools will be available for small business employers and their employees.

You can access the tool here: www.checkbookhealth.org/hie/dc/2015/

Individual Market Open Enrollment starts November 1, 2015!

Individuals and Families start here:

<https://dchealthlink.com/individuals>

Please check out the new Individuals and Families Expert Guide:

<https://www.dchealthlink.com/sites/default/files/v2/unpublish/DCHealthLink-Individuals-and-Family-Expert-Guide.pdf>

Plan Match: Check out our new Plan Match tool for Individuals and Families

www.checkbookhealth.org/hie/dc/2015/

Individual Market Open Enrollment ends on January 31, 2016!