



Small Business

## Broker News - January 19, 2018

### Broker Webinar

When: Tuesday, January 23, 2018  
Time: 1-2pm EST  
Webinar Link: click on — [JOIN MEETING](#)  
Phone Line: 1-650-479-3208  
Webinar Meeting Number/Access Code: 733 029 397

### Special Enrollment Period Case Review

When you report an enrollment issue to our Contact Center that is beyond a required deadline--for instance, a qualifying life event that is past the required 30-day window for eligibility--please include as much information as possible, including why you were unable to report the issue in a timely manner. The more information you include in your initial report, the more quickly we can address the issue and our committee can decide whether or not a Special Enrollment Period may be granted.

### Change in 2018 SHOP Dental Carrier Plan Offerings

MetLife and Delta Dental have notified the DC Health Benefit Exchange Authority of their decision to cease new sales in the Small Business market as of January 1, 2018. To mitigate confusion and gaps in coverage among enrollees, DCHBX is finalizing an outreach strategy to engage employers and employees affected by this change. Timed around a group's renewal period, this phone and email campaign will look to provide consumers with tools and ample time to make informed decisions about their dental coverage options going forward. Groups that decide to offer dental coverage through DC Health Link will continue to have the following products as options in Plan Year 2018: CareFirst's BlueDental Traditional (PPO) and BlueDental Preferred High (PPO), as well as Dominion's Select Plan Premium (HMO), Choice PPO Basic (PPO), and Choice PPO Premium (PPO).

### Enrollment Deadlines

[Individual & Family Marketplace](#)

**Open Enrollment for 2018 plans in the District of Columbia  
November 1, 2017 – January 31, 2018**

COVERAGE START DATE

March 1, 2018

SELECT A PLAN BY

January 31, 2018

[Small Business Marketplace](#)

**Initial Groups**

**March 1** Coverage Effective Date

- February 1 — Last day to complete initial employer application
- February 10 — Last day of employee open enrollment period; invoices emailed to employers the next business day
- February 15 — Last day to pay initial premium

**Renewal Groups**

**February 1** Coverage Effective Date:

- February 5 — Last day to complete employer renewal application
- February 13 — Last day of employee open enrollment period

Premium Payments — Continue to pay monthly invoice as received by mail and also available online in employers' accounts.

Need help? Check out our [walkthroughs and guides](#).  
These Broker Newsletters are posted [here](#).



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