

## Broker News - February 21, 2017

### Enrollment Deadlines

#### Small Business Marketplace

##### **Initial Groups**

**April 1** Coverage Effective Date:

- March 1 — Last day to complete initial employer application
- March 10 — Last day of employee open enrollment period and invoice is sent by email
- March 14 — Last day to pay initial premium

##### **Renewal/Migration Groups**

**April 1** Coverage Effective Date:

- March 5 — Last day to complete employer renewal application
- March 13 — Last day of employee open enrollment period
- Premium Payments — Continue to pay monthly invoice as received by mail. Migrating groups will receive the first invoice after the close of employee open enrollment.

#### Individual & Family Marketplace

Now that Open Enrollment for the individual market has ended, your clients may experience qualifying life events that provide a special enrollment opportunity. Please see this link to learn more about the impact of life changes: <https://dchealthlink.com/individuals/life-changes>

## Broker Webinar

When: Tuesday, February 21, 2017

Time: 1-2pm EDT

Webinar Link: click on — [JOIN MEETING](#)

Webinar Meeting Number/Access Code: 731 904 757 Phone Line: 1-650-479-3208

## Broker Survey

We highly value your feedback as brokers and want to make DC Health Link as user-friendly as possible. Please look for our broker survey in your inboxes! The email with the survey came from [dchealthlink.survey@dc.gov](mailto:dchealthlink.survey@dc.gov).

### Please use group Legal Name when contacting customer service

If you reach out to our Contact Center about a small business client issue, please include the full Legal Name of the group. Sending only carrier group numbers, acronyms or “doing business as” (DBA) names leads to a delay in processing a case.

Need help? Check out our [walkthroughs and guides!](#)



Broker Relations Support Team  
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