



## Updates



### **Individual & Family Open Enrollment**

Open enrollment for the Individual & Family market started November 1, 2022, and ends January 31, 2023. As a reminder, the plan start date depends on when your client enrolls:

- Enroll by January 31, 2023 for a March 1, 2023 start date

### **HealthCare4ChildCare: Health Insurance for Early Childhood Providers**

In this new year, we will host additional webinars on how to work with new clients participating in [HealthCare4ChildCare](#) (HC4CC). HC4CC is a new health insurance affordability program for Office of the Superintendent of Education (OSSE)-licensed child development centers and homes and their employees. Free and low premium health insurance coverage is already available through DC Health Link. If you attend the webinar and are up-to-date on your Broker recertification requirements, we will share your contact information with HC4CC clients who wish to work with a Broker.

To receive HC4CC premium discounts, employers must enroll directly with DC Health Link's HC4CC enrollment team. If you have a DC Health Link group that is an OSSE-licensed center or home and does not yet participate in HC4CC, email us at [HealthCare4ChildCare@dc.gov](mailto:HealthCare4ChildCare@dc.gov).

### **Broker and General Agency Staff Logins**

Brokers and General Agencies (GA) should sign into their own DC Health Link accounts to manage their client accounts. For more information on how to set up and manage these accounts, check out our [Creating a Broker or General Agency Staff Account](#) guide, available on the [Broker Tools page](#).

**Note:** Brokers and GA staffers should never share their login information. Doing so is a violation of DC Health Link's privacy and security policies.

### **Employer Account Creation & Benefit Package Setup**

We recommend that every employer create a DC Health Link account to ensure they can have direct access to their account; view their benefits package, enrollment

reports, and employee roster; as well as make online payments. Only list owners, authorized employees, or authorized third parties as points of contact (POCs) within the employer account. GAs and Brokers assigned to a group should not list themselves as POCs because they should already have access to these employer and employee accounts.

Additionally, GAs and Brokers must communicate all benefits package options to employers during the design and setup process. This ensures the employer is aware of the full range of benefits package options available to them (e.g. one plan, all plans from a single carrier, or all plans in a given metal level).

### **NEW NAHU Rebranded**

Starting January 1, 2023, the National Association of Health Underwriters (NAHU) is now the National Association of Benefits and Insurance Professionals (NABIP). To learn more about NAHU's name change, visit their [Q&A page](#).



### **NABIP Training**

We updated the 2023 DC Health Link Broker Training hosted by NABIP. If you received a notice to complete this training course, please make sure to do so by the deadline listed on the notice.

All Brokers and GAs and their staff must complete the following trainings:

- **DC Health Link Policy and Systems Use every two years**
- **Privacy and Security training every year on [Learn.DCHealthLink.com](#)**

**Note:** If any producers or their staff members don't complete their trainings by the specified deadlines, we may suspend access to their DC Health Link accounts until they're completed.

### **Enrollment Deadlines**



Unsure of DC Health Link small business deadlines? Use this [tool](#) to enter a coverage effective date and get a list of important dates for new and renewing groups. You can even print the deadlines with the click of a button.

**SHOP DEADLINES TOOL**

## References and Resources



### **Check out our Broker Tools**

DC Health Link has guides for Brokers with step-by-step instructions.

[BROKER TOOLS](#)

### **Missed the previous Broker News?**

Visit our newsroom and catch up on previous editions of this newsletter.

[NEWSROOM](#)

### **Trained Expert Relations**

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