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Updates

Individual & Family Open Enrollment
Open enrollment for the Individual & Family Marketplace is November 1, 2025 through January 31, 2026. Keep these important deadlines in mind:

- Enroll by December 15, 2025 for a January 1, 2026 start date
- Enroll by January 15, 2026 for a February 1, 2026 start date
- Enroll by January 31, 2026 for a March 1, 2026 start date

Update: Johns Hopkins and United Healthcare End Contract Negotiations
United Healthcare (UHC) and Johns Hopkins ended their contract negotiations. **As of August 25, 2025, providers in the Johns Hopkins Medicine network are no longer in the UHC network.** UHC members who continue to see Johns Hopkins providers may have to pay out-of-network costs. Brokers who work with UHC members who can no longer see their Johns Hopkins providers should contact DC Health Link right away to help them change into a plan under a different carrier that is in-network.

For more information on these negotiations and changes, go to uhc.com/hopkins.

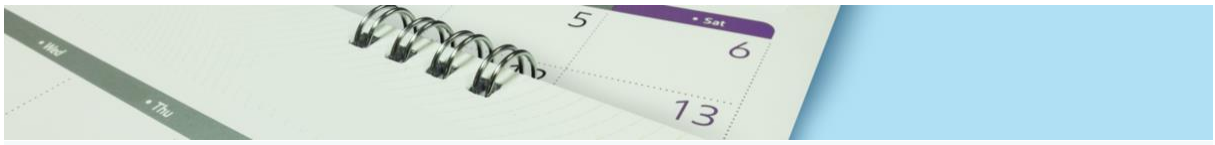
How Employers Can Select or Update Their Broker
Only an employer's registered point(s) of contact (POC) can select a Broker – or update their existing Broker – using the 'Brokers' tab in the POC's DC Health Link account. Individual & Family clients can select the 'Help Me Sign Up' button to select a Broker after they create their DC Health Link account.

Important: Brokers, General Agencies, and their staff are NOT allowed to assign themselves as a Broker or POC on an employer's DC Health Link account. Doing so is a violation of DC Health Link's privacy and security policies. If an employer has questions on how to manage their Broker selections, you can refer them to our guide.

Book-of-Business Transfer Requests
DC Health Link will not process book-of-business transfer requests (also known as ‘block transfer requests') for Brokers or General Agencies (GAs), or one-off Broker or GA assignments. When changes in agency staffing occur, GAs or Brokers must notify employers and instruct them to select their new Broker directly from their DC Health Link employer accounts.

Additionally, GAs and Brokers may not contact carriers directly to process block transfer requests. This is because these updates won’t be reflected in DC Health Link systems and can lead to commission issues.

Enrollment Deadlines



Unsure of DC Health Link small business deadlines? Use this tool to enter a coverage effective date and get a list of important dates for new and renewing groups. You can even print the deadlines with the click of a button.

SHOP DEADLINES TOOL

References and Resources

Check out our Broker Tools
DC Health Link has guides for Brokers with step-by-step instructions.

BROKER TOOLS

Missed the previous Broker News?
Visit our newsroom and catch up on previous editions of this newsletter.

NEWSROOM

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