

Broker News

April 14, 2016

Broker Webinar Series

Webinar for April 19, 2016

Topic: Navigating the Broker Portal

Tuesday, April 19, 2016: 1:00-2:00pm EDT

Webinar Link: click on— Join WebEx meeting

Webinar Meeting Number: 732 015 753

Phone Line: 1-877-668-4493, Access code: 732 015 753

NAHU Trainings

RSVP <u>here</u> for the May 2nd and <u>here</u> for the June 2nd **in person broker trainings** held from 12pm to 5pm at the DC Health Link offices.

We have updated the **online policy and systems trainings** to reflect recent policy changes as well as our recently launched enhanced user interface. Access them <u>here</u>.

All new brokers and those approaching recertification must complete either of these trainings.

New Qualifying Life Event Walkthroughs

Walkthrough guides are available to help you and your employees navigate their accounts. See how to <u>remove a dependent</u>, <u>en-</u> <u>roll in a new plan</u>, <u>add a dependent</u>, and <u>terminate coverage</u> due to a qualifying life event.

Preferred Broker Program is Launching!

View the <u>Preferred Broker Application</u> for more details. Brokers who have more than 5 active small employer groups or more than 20 active individual marketplace clients are eligible. Benefits include transfer of potential clients from DC Health Link, an indicator on our website, as well as special webinars and office hours with DC Health Link staff.

Groups Migrating to DC Health Link

More information is available on DC Health Link's website.

ENROLLMENT DEADLINES

<u>Click here</u>

Small Business Market

Initial Groups JUNE 1 Coverage Effective Date:

- MAY 1— Last day to complete initial employer application
- MAY 10 Last day of employee open enrollment period and invoice is sent by email
- MAY 12 Last day to pay initial premium

Renewal Groups JUNE 1 Coverage Effective Date:

- MAY 10 —Last day to complete employer renewal application
- MAY 13 —Last day of employee open enrollment period
- Premium Payments Continue to pay monthly invoice as received by mail

Check out <u>these</u> walk through guides

https://dchealthlink.com/forms

We have <u>new walkthrough</u> <u>guides</u> for groups migrating to DC Health Link from the carriers!

For more information, or to enroll visit: www.DCHealthLink.com ~ To join our mailing list, email: dchl.producer@dc.gov